

## PCESC Staff Satisfaction Survey Summary

<b>ORGANIZATIONAL KNOWLEDGE</b>			
<b>ITEM</b>	<b>2007 Mean Response</b>	<b>2008 Mean Response</b>	<b>2010 Mean Response</b>
I am familiar with the PCESC organizational goals and understand my role in meeting those goals.	4.12	4.44	4.49
PCESC employees share a common sense of identity with the organization as a whole.	3.94	4.24	4.08
In general, I am familiar with the variety of services the PCESC offers.	4.29	4.53	4.32
I am familiar with other PCESC staff roles and responsibilities.	4.12	4.29	4.11

<b>PCESC STAFF</b>			
<b>ITEM</b>	<b>2007 Mean Response</b>	<b>2008 Mean Response</b>	<b>2010 Mean Response</b>
Our staff represents the PCESC in a positive manner to our clients.	4.68	4.71	4.68
Professionalism is high among PCESC staff.	4.58	4.59	4.78
PCESC staff are knowledgeable in their fields of expertise.	4.71	4.65	4.86
I understand the responsibilities that are expected of my position.	4.68	4.69	4.84

<b>SUPPORT AND RELATIONSHIPS</b>			
<b>ITEM</b>	<b>2007 Mean Response</b>	<b>2008 Mean Response</b>	<b>2010 Mean Response</b>
I feel supported by the following PCESC administrators:			
- Superintendent	4.56	4.59	4.84
- Treasurer	4.55	4.47	4.78
- Coordinator	4.55	4.59	4.51
I have a good working relationship with my supervisor(s).	4.63	4.80	4.72
I receive recognition for doing my job well.	4.12	4.41	4.24

<b>RESOURCES / OPPORTUNITIES</b>			
<b>ITEM</b>	<b>2007 Mean Response</b>	<b>2008 Mean Response</b>	<b>2010 Mean Response</b>
I am provided with sufficient resources to do my job well in the following areas:			
- Facilities	4.30	4.24	4.46
- Technology	3.53	4.12	4.19
- Other supplies and materials	4.21	4.31	4.43
PCESC provides me with opportunities for meaningful professional development.	4.21	4.31	4.41
My position presents meaningful challenges to me.	4.47	4.71	4.73

<b>COMMUNICATION AND TEAM WORK</b>			
<b>ITEM</b>	<b>2007 Mean Response</b>	<b>2008 Mean Response</b>	<b>2010 Mean Response</b>
There is effective communication:			
- from ESC administrators and supervisors	4.21	4.59	4.49
- among my co-workers	4.12	4.24	4.24
- between PCESC staff and clients	4.15	4.24	4.27
I have opportunities to give meaningful input.	4.30	4.24	4.38
My co-workers and I work together as a team to carry out our responsibilities.	4.47	4.25	4.49
I am comfortable communicating with my co-workers and asking for assistance.	4.53	4.41	4.59

<b>EXPANSION OF SERVICES</b>			
<b>ITEM</b>	<b>2007 Mean Response</b>	<b>2008 Mean Response</b>	<b>2010 Mean Response</b>
PCESC should expand its services by:			
- expanding its services beyond Pickaway County.	3.09	3.12	3.19
- expanding the variety of services it offers within Pickaway County.	4.06	3.88	3.92

<b>SATISFACTION</b>			
<b>ITEM</b>	<b>2007 Mean Response</b>	<b>2008 Mean Response</b>	<b>2010 Mean Response</b>
I am satisfied with my salary and benefits package.	3.94	3.75	4.44
Overall, I am satisfied with working at the PCESC.	4.62	4.65	4.69